

MyClinic365 Release Notes 02/11/2023

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Cancellation Policy

We now support the setting of either a 24 hour or a 48 hour cancellation policy.

To turn it on go to settings/notifications and select cancellation policy.

Once turned on you will be given the option to select either 24hour or 48 hour.

You will also be given the option to define the message patients will receive when they try to cancel or update an appointment during this window.



Portal Patient Enquiries

We have added the Make enquiry to the main menu of the portal. Any enquiry created generates a ToDo. These enquiries are only available to patients logged into the portal.

