MyClinic365 Release Notes V2.42 17112020

Release notes for changes deployed on the 17/11/2020

The following changes were deployed:

1) Order & Pay for repeat prescriptions added to patient app
2) Gather PPSN and Preferred Pharmacy on patient registration
3) Added "Message my GP" to chatbot
4) Added filters to To Dos

Repeat Prescriptions

Turn on Repeat Prescriptions

To turn on repeat prescriptions the "Repeat Prescription" Service needs to be added.

Set the pricing for private and gms patients.

Add a description, this will be displayed to the patients when ordering their prescriptions.

Each new repeat prescription request creates a To Do which can be assigned to a staff member
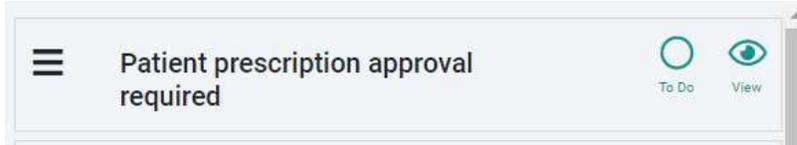
We have also added a new menu item that will appear once you add the repeat prescription service.

This allows you to filter by status and date. If the script has not been paid for you can quickly send a payment link. This will securely process the payment and send the receipt to the patient.

All repeat prescription requests also create invoices which can be viewed from invoices or from individual patients chart.

Click on details to view the details of the request:

From here you can update the medication if required.

Once a medication list has been approved this becomes available for the patient to quickly order a repeat the next time medication is required.

At this point you can either approve the repeat prescription or reject. Patient will be notified of the status change.

Patient View

Patient app: https://myapp.myclinic365.com

Once the patient has registered to use the app they will get the following menu items:

1) Messaging
2) Repeat Prescription
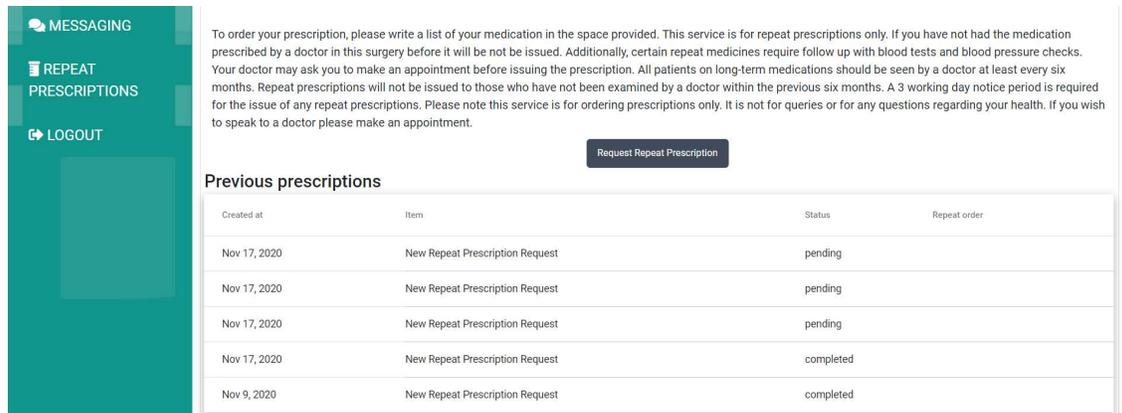
Patient can view status of existing requests and can also make a new request. They can do this 2 ways:

1) If they have an existing request that has been completed they can click on this and then click the Repeat Order icon
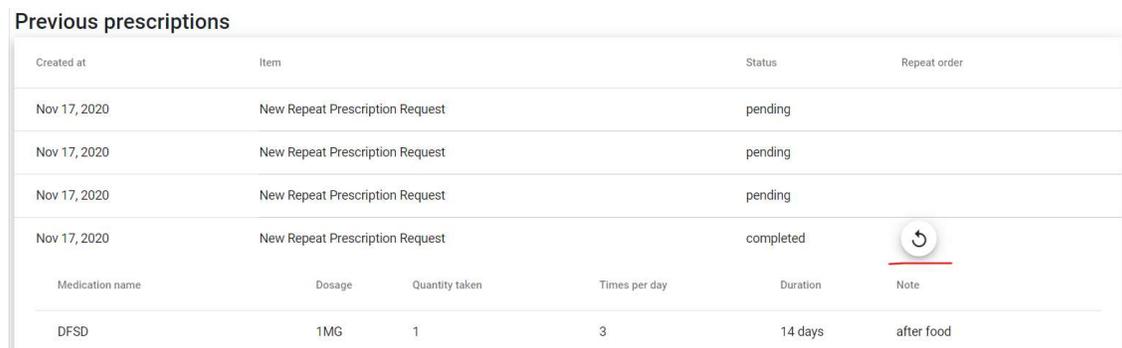
2) Click on the Request Repeat Prescription button

This allows the patient to manually input their request or upload an image of their previous request.

It also allows them to manually enter their preferred pharmacy, override the preferred pharmacy set in their patient record or the default is collect from practice.

Medication Name	Dosage	Quantity taken	Times per day	Duration	Note	
						−

Documents:

	Browse

ADD FILE

Documents to upload:

We have applied for IPU Medication List and will be populating the fields with this in the future to stop the manual entry and to reduce errors.

Patient will be asked to pay on creation.

They can also pay at any time by clicking on the Go To Payment button that is presented when the request hasn't been paid for.

Nov 17, 2020	New Repeat Prescription Request			pending	
Medication name	Dosage	Quantity taken	Times per day	Duration	Note
dfd	1 mg	1	1	12 days	fsdf fdsf

GO TO PAYMENT   DELETE   EDIT

Message my GP

This has been something that has been requested a lot and its function is to try and reduce the phone calls for non-urgent requests. This allows registered patients to send a message\request to the GP Practice.

Great. How can I help you today?

BOOK AN APPOINTMENT   CANCEL AN APPOINTMENT

CHECK MY TIME   MESSAGE MY GP
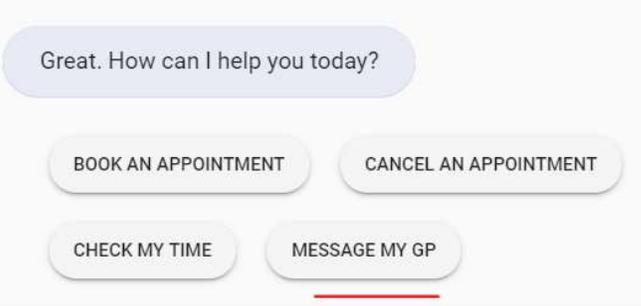
This allows a patient to input a message with a 500 character limit.

> Type your message here. Message may be read by the front desk staff.

> Message cannot exceed the limit of 500 characters.

> Hi, just checking if my blood results are back?

> Ok, are you happy with the content or would you like to edit it?

PROCEED   ENTER MY MESSAGE AGAIN
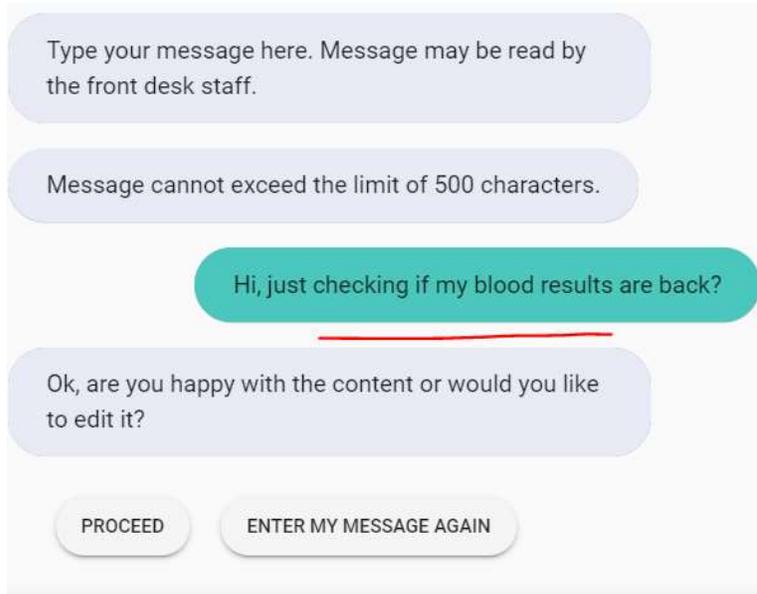
The patient goes through the normal verification checks and once completed is asked to confirm sending the message.

> Great! Type it below.

> 647599

> Great, I've verified your account.

> Are you sure you would like me to forward your message to the practice?

YES, FORWARD MY MESSAGE   NO, CHANGED MY MIND
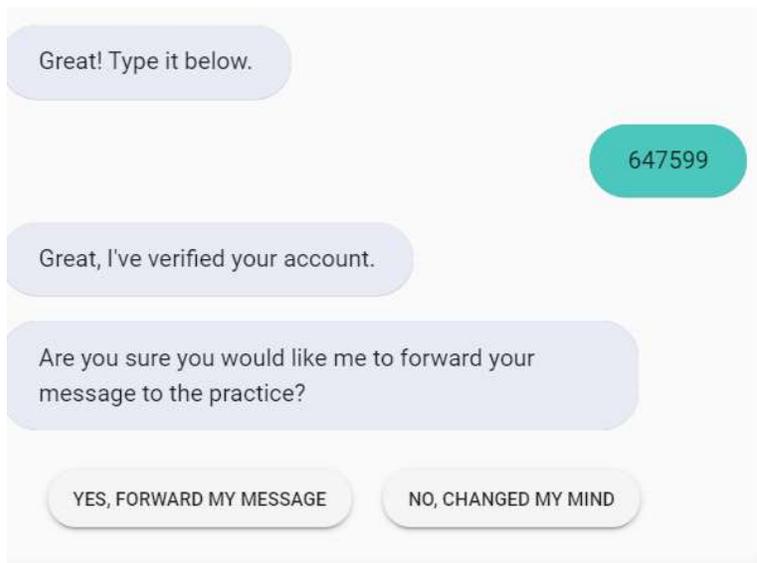
This message is then created as a To Do within the Admin App

To Do Filters

We have added new filters to the To Dos so that staff members can filter by those that are assigned to them.

Patient Registration

We are now capturing 2 new fields in the patient form and during the patient registration process within the bot.

1) PPSN
2) Preferred Pharmacy

We are also working with the PCRS to provide a real time GMS# Validation checker. We will also be building this into the patient app so patients can see status, get notifications etc when nearing expiry etc.