

MyClinic365 Release Notes V2.42 17112020

Release notes for changes deployed on the 17/11/2020

The following changes were deployed:

- 1) Order & Pay for repeat prescriptions added to patient app
- 2) Gather PPSN and Preferred Pharmacy on patient registration
- 3) Added "Message my GP" to chatbot
- 4) Added filters to To Dos

Repeat Prescriptions

Turn on Repeat Prescriptions

To turn on repeat prescriptions the "Repeat Prescription" Service needs to be added.

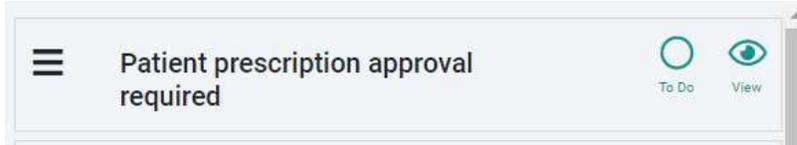
Set the pricing for private and gms patients.

Add a description, this will be displayed to the patients when ordering their prescriptions.

The screenshot shows the configuration page for a service in the MyClinic365 system. The service is named "Repeat Prescription" and is categorized under "General Care". The pricing is set for private patients at €50 and for GMS patients at €30. A description is provided: "or for any questions regarding your health. If you wish to speak to a doctor please make an appointment." The service is currently turned on, as indicated by the "GMS Different Price And Rules" toggle switch. Other options include setting service hours and duration (15 minutes), and a checkbox for "Show In Chatbot" which is currently unchecked.

Field	Value
Category	General Care
Service	Repeat Prescription
Private patients price	€ 50
GMS patients price	€ 30
Description	or for any questions regarding your health. If you wish to speak to a doctor please make an appointment.
Duration in minutes	15
Rules	Show In Chatbot (unchecked)

Each new repeat prescription request creates a To Do which can be assigned to a staff member



We have also added a new menu item that will appear once you add the repeat prescription service.

MYClinic365 Prescriptions

myTestGP ▾

- HOME
- PATIENTS
- MESSAGING
- APPOINTMENTS
- STAFF
- INVOICES
- PRESCRIPTIONS**
- DASHBOARD
- SETTINGS
- USERS
- ROLES

Payer Patient	Order date	Status	Payment status	Payment Link	Action
Keith Koppil	17 Nov 2020 at 5:45 PM	Completed	Paid	Send	Details
Keith Koppil	17 Nov 2020 at 5:59 PM	Pending	Unpaid	Send	Details
Keith Koppil	17 Nov 2020 at 6:18 PM	Pending	Paid	Send	Details
Keith Koppil	17 Nov 2020 at 6:19 PM	Pending	Unpaid	Send	Details

This allows you to filter by status and date. If the script has not been paid for you can quickly send a payment link. This will securely process the payment and send the receipt to the patient.

All repeat prescription requests also create invoices which can be viewed from invoices or from individual patients chart.

Click on details to view the details of the request:

Update Prescription ×

Keith Koppil - Pending

Will be collected at practice.

Medication List:

Panadol, 12 days, 1 mg, 1, 1

ADDREMOVE

Medication Name

Duration

Dosage

Quantity Taken

Times per day

From here you can update the medication if required.

Once a medication list has been approved this becomes available for the patient to quickly order a repeat the next time medication is required.

At this point you can either approve the repeat prescription or reject. Patient will be notified of the status change.

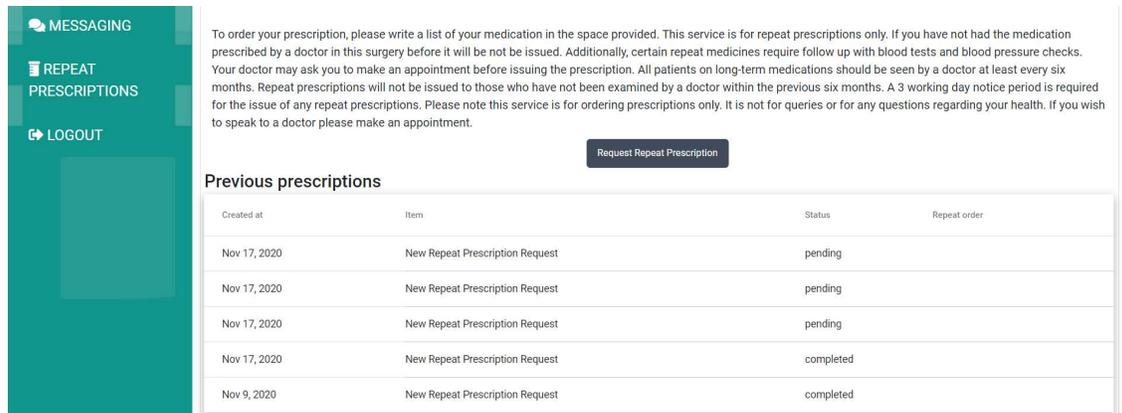
CLOSEUPDATECOMPLETEREJECT

Patient View

Patient app: <https://myapp.myclinic365.com>

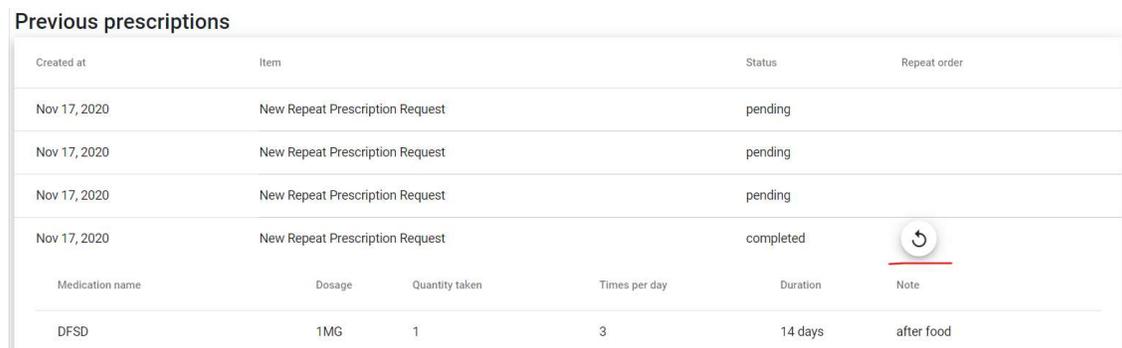
Once the patient has registered to use the app they will get the following menu items:

- 1) Messaging
- 2) Repeat Prescription



Patient can view status of existing requests and can also make a new request. They can do this 2 ways:

- 1) If they have an existing request that has been completed they can click on this and then click the Repeat Order icon



- 2) Click on the Request Repeat Prescription button

This allows the patient to manually input their request or upload an image of their previous request.

It also allows them to manually enter their preferred pharmacy, override the preferred pharmacy set in their patient record or the default is collect from practice.



Medication Name	Dosage	Quantity taken	Times per day	Duration	Note
<input type="text"/>					



Documents:

 Browse

ADD FILE

Documents to upload:

We have applied for IPU Medication List and will be populating the fields with this in the future to stop the manual entry and to reduce errors.

Patient will be asked to pay on creation.

They can also pay at any time by clicking on the Go To Payment button that is presented when the request hasn't been paid for.

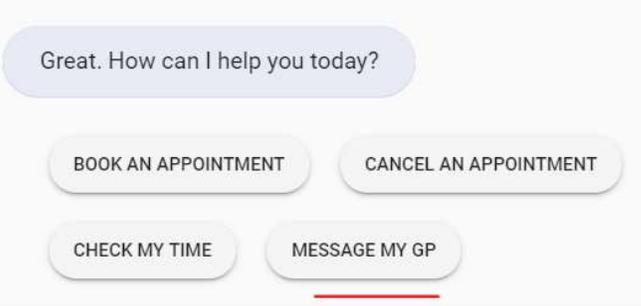
Medication name	Dosage	Quantity taken	Times per day	Duration	Note
dfd	1 mg	1	1	12 days	fsdf fsdf

Nov 17, 2020 New Repeat Prescription Request pending

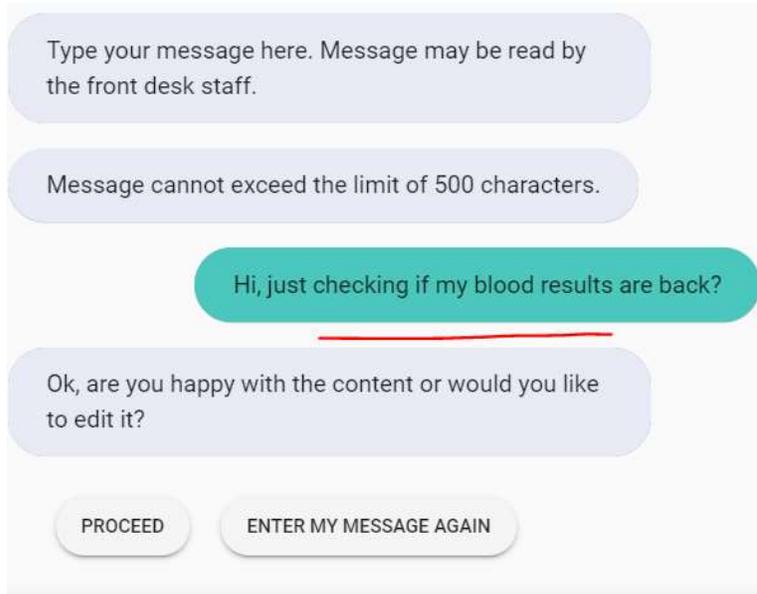
GO TO PAYMENT
DELETE
EDIT

Message my GP

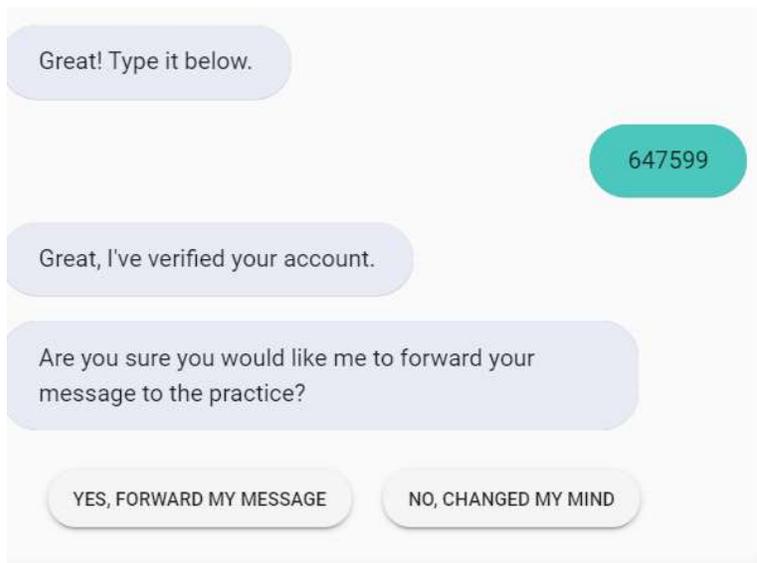
This has been something that has been requested a lot and its function is to try and reduce the phone calls for non-urgent requests. This allows registered patients to send a message request to the GP Practice.



This allows a patient to input a message with a 500 character limit.



The patient goes through the normal verification checks and once completed is asked to confirm sending the message.



This message is then created as a To Do within the Admin App

To Do Filter: All Done ToDo My-All My-Done My-ToDo

Request from John Conty

Patient @John Conty has made a request using chatbot. Patient's request: Hi, just checking if my blood results are back.

Keith Lyne

assigned to:

Laura Malone

Laura Malone

Update

To Do Filters

We have added new filters to the To Dos so that staff members can filter by those that are assigned to them.

To Do Filter: All Done ToDo My-All My-Done My-ToDo

Request from John Conty

To Do View

Patient Registration

We are now capturing 2 new fields in the patient form and during the patient registration process within the bot.



- 1) PPSN
- 2) Preferred Pharmacy

We are also working with the PCRS to provide a real time GMS# Validation checker. We will also be building this into the patient app so patients can see status, get notifications etc when nearing expiry etc.